



RELEASE OF LIABILITY, WAIVER OF CLAIMS AND ASSUMPTION OF RISK AGREEMENT

Adventure Hub CO. W.L.L., Galleria Mall, Bahrain, Registration No 11241-1 (Adventure Hub), as the supplier of recreational services, sells all tickets and supplies all recreational services of usage of active entertainment facilities to you (the customer) including, but not limited to climbing walls, rope courses, caving system, soft play, equipment rental and maintenance, the presence of people or objects thereon, the surrounding areas and any other associated sporting activities or similar leisure time pursuits (recreational activities) in the Adventure Hub Galleria Mall venue subject to the following conditions:

By purchasing a ticket / membership for or by using any of the facilities at Adventure Hub, you the customer and your dependents agree to be bound by these conditions.

1. You understand and are aware of the risks involved and agree to accept responsibility for you and your dependents subsequent, informed and voluntary participation. Climbing, caving, rope course obstacles overcoming can result in injury.
2. Your use and/or dependents use of the Adventure Hub facilities is undertaken in accordance with the rules and conditions displayed throughout Adventure Hub in Galleria Mall.
3. Children must be:
 - At least 1.5 years of age to use the soft play area.
 - At least 1.2 m tall to use rope course facilities.
 - At least 15 kg weight to use climbing walls.
 - At least 7 years of age to use the caving system.
 - At least 11 years of age to participate in Introduction to Rock Climbing program.
 - When less than 14 years of age be supervised by a responsible adult. Where you are responsible for such children you agree to be bound by these conditions on their behalf and you will directly supervise them at all times.
4. Adventure Hub has implemented all necessary safety measures without removing the inherent nature of the activities.
5. You understand that during your or your dependent's participation, you or they may be exposed to a variety of hazards and risks, both seen and unforeseen. You are fully aware of the services, equipment and/or other facilities that are offered at Adventure Hub. You are also fully aware of your or your dependent's physical limitations.
6. You individually and/or for any/all of your dependents, understand and accept that the activities that you or they will engage in at Adventure Hub involve inherent and other risks. These risks can result in varying degrees of physical harm, personal injury disfigurement and potentially death.
7. You understand and accept that these activities are strenuous and can be dangerous and require a degree of physical ability, maturity and skill. You understand that Adventure Hub will make neither evaluation nor recommendation in regard to your sufficient physical fitness for engaging in the activities provided.



8. You acknowledge that it is your sole discretion to use and allow your dependent's to engage in the activities provided and will assume all risks, both inherent and other risks and accept responsibility for any personal property damage and loss and for any degree of physical harm you and/or your dependents may suffer.

9. You agree and acknowledge that during the course of using the facilities by you or your dependents, both male and female guides or instructors will be present to render instructions or assistance. If you have any objection to this, you must inform the guides or instructors accordingly.

10. You understand that failure, deliberate or otherwise to adhere to the rules and regulations or misuse of any equipment will result in full liability being assumed by the participant, your dependents and you.

11. All tickets remain the property of Adventure Hub and cannot be refunded, transferred or resold. They are valid only for the date and time shown and are void if tampered with.

12. If you purchase a ticket for the use of any activities at Adventure Hub Galleria Mall venue on behalf of another person, you and that other person both agree that you make that purchase as the authorized agent of that other person so that he/she will be bound by these conditions.

13. Adventure Hub CO. W.L.L. may use any photographs, video footage of you, your dependents, or other minors in your care who use our facilities, collected during your use of our facilities for publication and for use in advertising or promotional material. Such photographs or video footage may appear (whether on their own or in conjunction with other photographs, video footage and/or text graphics) on social media platforms such as Facebook; Instagram; Twitter; You Tube; and/or Snapchat. You hereby grant Adventure Hub CO. W.L.L. the unfettered right to use all such photographs and/or video footage in such manner and hereby grant us permission to record, store, transmit, reproduce, replicate, modify, advertise and generally exploit all such photographs and video footage for our benefit and in such manner as we in our discretion deem appropriate. Note also that Adventure Hub CO. W.L.L. operates closed circuit television cameras on-site which may be recording footage of you, your dependents, or other minors in your care while using our facilities. You consent to our use of all such footage in the manner described above and agree that the purpose for using such photos and/or video footage is for advertising, marketing and promotional purposes only and is not intended to insult, defame or slander any person. You acknowledge and agree that your consent and agreement to the above is given for yourself as well as on behalf any dependents or other minors in your care while using our facilities. You also agree not to take photos for Commercial use without the consent of Adventure Hub CO. W.L.L.

WAIVER AND RELEASE

To the fullest extent allowed by law, you agree to forever waive, release from liability and discharge claims against Adventure Hub, its employees, managers, directors, owners and agree not to pursue any form of legal action for any, and all liabilities or claims that you and or any of your dependent's participation in the activities and use of any and all equipment and facilities at Adventure Hub. This release refers to all claim types, including breach of contract fraud, or any other suit and includes losses alleged to be caused by the negligence of Adventure Hub to the fullest extent permitted by the law.



You also agree that you are responsible for any and all medical costs, including, but not limited to ambulance, hospital, pharmacy, physiotherapy, psychological, rehabilitation or other medical costs.

MEDICAL RELEASE

You are aware that it is advisable to consult a doctor or physician before undertaking any physical activity. You warrant that you, and/or your dependents do not suffer from any medical condition and/or incapacity which may impair your and/or your dependents ability to use and participate in the activities and services and further, that you, and/or your dependents do not suffer from any claustrophobia, acrophobia, heart condition, epilepsy, allergies, skeletal conditions, spinal, history of sport injury or any other medical condition which may result in you and/or your dependents potentially placing yourself and/or your dependents in a position of risk by participating in the activities/services.

Pregnant individuals are not permitted to take part in any of the activities at Adventure Hub.

These conditions shall be governed by and construed firstly in accordance with the laws of the Kingdom of Bahrain in which your purchase is made (the courts of which shall have exclusive jurisdiction). If any of these conditions should be determined to be void, invalid or otherwise unenforceable, such conditions shall be deemed deleted and the remaining conditions shall remain and continue to be valid, binding and enforceable.

By purchasing a ticket, you hereby declare your legal responsibility for yourself and/or your dependent(s). On behalf of yourself and/or your dependent(s) you agree to all of the above terms stated in this document and agree to indemnify Adventure Hub from any and all litigation that may be brought by or on behalf of the dependent(s). You agree not to bring any litigation against Adventure Hub. You agree to pay any and all legal costs incurred by Adventure Hub in defense of any litigation brought against Adventure Hub.

This document comes into force since its signing (including electronic signature of the digital copy) and remains valid for multiple visits without expiry date.

- **First name of the parent/guardian:** Ahmed
- **Last name of the parent/guardian:** Alsatrawi
- **Address (optional):**
- **Email:**
- **Phone number:** +97339812262

- **1. Child's name:** Dana

- 2. Child's name: Ayah
- 3. Child's name: Noora
- 4. Child's name:
- 5. Child's name:
- 6. Child's name:
- 7. Child's name:
- 8. Child's name:
- 9. Child's name:
- 10. Child's name:

Signature:



Date: 29/12/2025